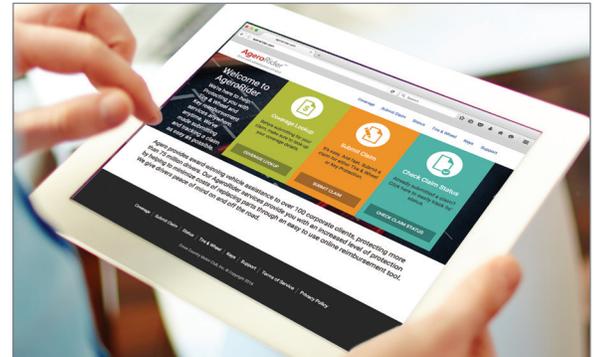


The AgeroRider™ claims submission website allows Dealers to quickly and easily submit claims for Tire & Wheel or Key Protection services covered by your vehicle service contract.

Go to AgeroRider.com – make sure to bookmark this site for easy reference. Then follow these steps:

1. **Coverage Lookup:** Before submitting for your claim, make sure to look up your coverage details.
2. **Submit a Claim:** Submit a claim for either the covered Tire & Wheel or Key Protection services.
3. **Check Claim Status:** Track the status of submitted claims.



Step 1. Coverage Lookup

Before submitting for a claim, make sure to lookup your coverage details to ensure your claim is covered. Please provide the following information:

- Service contract or coverage protection plan number
- Vehicle Identification Number (VIN)

AgeroRider™
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Coverage | Submit Claim | Status | Tire & Wheel | Keys | Support

Coverage Lookup

Before submitting for a claim, make sure to lookup your coverage details to ensure your claim is covered. Please provide the following information:

Results

Please enter the required information in the fields provided.

Service contract or coverage protection plan number

Vehicle Identification Number (VIN)

Coverage | Submit Claim | Status | Tire & Wheel | Keys | Support | Terms of Service | Privacy Policy

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Coverage | Submit Claim | Status | Tire & Wheel | Keys | Support

Coverage Lookup

Before submitting for a claim, make sure to lookup your coverage details to ensure your claim is covered. Please provide the following information:

Results

Great! We've found your contract details in our system. Please review the following information to make sure you are within the coverage parameters.

Service contract or coverage protection plan number
123456

Vehicle Identification Number (VIN)
5N1YK1H792874XXX

Contract Start Date: 04/01/2019
Contract End Date: 04/26/2019
Cancellation Date:
Service Type: Tire/Repair, Tire/Replacement
Service Limit: Up to 4 tire replacements of \$150 each, or unlimited tire repair up to \$35.
Mileage Limit: 0

If you are within the coverage parameters, please .

If you have any questions or require additional coverage information, please contact our Customer Support team by phone, at 1-866-539-5427, or use our online form.

Coverage | Submit Claim | Status | Tire & Wheel | Keys | Support | Terms of Service | Privacy Policy

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Once search results are provided, please make sure to review your coverage details closely to ensure you are within coverage parameters prior to continuing the submission process. Claims will only be processed for services covered under the terms of your service contract.

Once you have confirmed your coverage, click the 'Continue with Claim' button to begin the claim submission process.

Step 2. Submit a Claim

Once you've looked up your coverage details, use this checklist to make sure you have everything you'll need to move forward with submitting your claim:

- Contract holder's contact information
- Vehicle information, including Vehicle Identification Number (VIN) and vehicle service contract or coverage protection plan number
- A copy of the final repair order with a full breakdown of the charges*
- Detailed costs and description of the service provided

From there, move through each submission screen, making sure to fill out all required info* and review the summary carefully before hitting "Submit".

* Claims will not be processed until a copy of the final repair order with a full breakdown of the charges is received. This information can either be attached during the claim submission process or provided later by responding to your claim confirmation email with the required documentation."

Step 3. Check Claims Status

To check the status of a previously submitted claim, enter your ZIP Code and one of the following options from the dropdown menu:

- Claim ID Number
- Phone Number
- Last 8 digits of the contract holder's VIN

You will receive a claims summary which includes the details of your original claim, current status and processing details if applicable.

If you would like to speak with a member of our Customer Support team directly, please contact us at 1-866-359-5427 or fill out our online contact us form. Our standard business hours are Monday-Friday 8AM - 5PM. Inquiries received outside of business hours will receive a reply the next business day.